



Overview of Personal Care, HHA and PDN services

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Learning Objectives

Reduce denials by using the proper codes for PDN, HHA, and Personal Care services.

Ensure proper billing and reimbursement by appending the proper modifiers to the services rendered

Discuss several medical policy examples for the PDN, HHA and Personal Care Services

Answer the question: which claim to use when billing any of these 3 services?

Webinar Outline:

Section I. Personal Care Services

- a. Personal Care Services codes w/definition and general coverage
- b. Personal Care Services codes w/descriptions
- c. 2 Examples of medical policies for Personal care services (NY Medicaid, BCBS of Minnesota)

Section II. HHA services-Home Health Aide Services

- a. General Definition of Home Health Aide Services w/general qualifications
- b. Traditional Medicare Home Health Aide services billing/coding
- c. Additional Codes that are required for traditional Medicare HHA billing
- d. Aetna Home Health Aide Medical Policy w/ codes

Section III. PDN Services-Private Duty Nursing Services

- a. PDN services general information w/codes
- b. NYS Medicaid PDN services policy
- c. NYS Medicaid PDN Enhanced payment programs
- d. Washington State Medicaid PDN services policy

Section 1: Personal Care Services General Definition

Personal Care Services are - sometimes referred as custodial services that help you with ADL (or daily living activities).

Are Not Reimbursed/Covered by Medicare!

These services are OPTIONAL benefit that can be offered through straight State Medicaid Plan or Managed Care Organizations (like long term care plans)

In some states might have this program only available for members that are under 18 or 21 years old. Other states might include the members that have dual coverage-DSNP-Medicare/Medicaid coverage.

Has various Modifiers that could affect payment (examples)- Example to identify if the PCS/PCA services were done on a weekend.

Examples of Personal Care Codes and definitions (general examples)

T1019-Personal care services, per 15 minutes, not for an inpatient or resident of a hospital, nursing facility, icf/mr or imd, part of the individualized plan of treatment (code may not be used to identify services provided by home health aide or certified nurse assistant) ONLY for Personal Care Assistant (Multiple States/NY)

99509-Home visit for assistance with activities of daily living and personal care (per visit) Wisconsin

S5130- Homemaker service, NOS; per 15 minutes (NYS Medicaid)

BCBS Minnesota PCA Services

Qualified individuals: The member must be eligible for any of the following programs-

Blue Advantage Prepaid Program, Secure Blue or MinnesotaCare (expanded program for pregnant women or children under 21 years old)

The member must be coherent/alert and be able to make decisions about the care or have a person that is Responsible Party. The Responsible Party needs to 18 years or older and cannot be the Personal Assistant. The Responsible party must participate in planning the direct care AND be available to the member and/or PCA at least 1 day per week.

Services must be provider by a PAR provider.

Codes: T1001- Nurse assessment- needs to be completed by a Public Health Nurse or County Care Coordinator

T1019 - personal case assistant services, 15 min each with various modifiers: TT- signifies that the services are done by 1 PCA for 2 members at the same time. U6-signifies a temporary increase in units

Billing: The services are billed on a HCFA 1500 form or 837P

NYS Medicaid PCA services

Services are provided by licensed home care agencies through the NYS State DOH w/established and approved rates by the DOH and be a Medicaid registered provider. The services cover anyone under and over 18 years of age.

Services may include: partial or total assistance with personal hygiene, dressing, feeding, assisting in shopping (meal prep), etc. Assistance with self-administration of medication.

PCA must be supervised on administrative and nursing level:

Administrative- responsibility of the agency- to supervise and ensure that the personal care services are provided according to the auth.

Nursing- assures that the patients needs are met.

There are 2 service levels:

Level I- for services like changing beds, preparing meals, washing dishes

Level II- Bathing, grooming, assistance with medications (self-administered)

NYS Medicaid PCA codes

PCA Level I- homemaker services NOS, 15 min w/modifier UI-S5130

PCA Level II- 15 min- basic personal care, 15 min at home not for inpatient or hospital- T1019

Modifier TV- for basic personal care, 15 min at home, not for inpatient or hospital, on weekends- with T1019

Modifier U3- for basic personal care, 15 min at home, not for inpatient or hospital, multiple clients- with T1019

Live -in per diem (13 hours) PCA- T1020- no modifier is needed

Billing: on UB-04 or 837I electronically

Section 2: Home Health Aide Services

Home Health Aide services ARE COVERED BY MEDICARE PART B

Home Health Aide services are provided by the unlicensed individual that perform various non-medical services. They monitor members with chronic illness or members with disabilities. The non-medical services may include helping clients with basic daily activities that require assistance with shopping or cooking.

General Qualifications: Homebound-member is having trouble leaving home and requires assistance, leaving home is not recommended because of the member's condition or leaving home is a major effort AND the services are provided to Medicare members that also require skilled nursing services.

Traditional Medicare Home Health Aide Codes

There are various services that fall under the umbrella of “Home Health Services” One of those services is performed by Home Health Aide. In order to properly represent that type of services the medical biller and coder needs to know the proper HCPCS code/Rev code combination. **APPROVED FOR ONLY 21 days.**

HCPCS code: G0156- services of home health aide/hospice aide in home health or hospice setting, 15 min each
REV Code: 057X-Home Health Aide services

For Home Health Services **ONLY ONE G-** code is allowed per visit.

Billing: Home Health Aide services need to be billed on UB-04 form with TOB 32X, the DOS, the service units (15 min increments), and charge amount. The G0156 is **ONLY** allowed to be billed with Rev code 057X **NOT compatible with TOB 34X**

Indicators for the last digit X

0-general classification

1-visit charge

2-hourly visit

9-other home health aide

Additional Codes that are required for any Home Health Services

Additional codes that are required in order for Traditional Medicare to Process HHA claims. They are **NOT reimbursed separately. Instead these codes are used for reporting purposes, for any DOS after 1/1/2013**
These codes indicate **WHERE** the Home Health Services were received.

Q5001- care provided at the patient's home or residence

Q5002- care provided at the assisted living facility

Q5009*- care provided at a place not elsewhere specified

***only allowed to be reported if the other 2 codes do not describe where the services were performed.**

These codes were already being reported on HOSPICE claims since 2007 but now Medicare wants the HHAs to report them also.

Billing: the Q codes need to be reported on an additional line w/same revenue code and DOS, 1 unit w/ a nominal charge (ex. ONE penny)

Aetna Home Health Aide Services

Coverage: The member needs to meet both criterias-

- a. Home health aide services are rendered in conjunction w intermittent skilled nursing services (that are rendered by a licensed professional or a registered nurse; ex. OT/PT/ST AND
- b. Services that are delivered by the Home Health Aide directly support skilled home health care services, may include: (not a complete list) changing non-sterile dressings that do not require skills of a licensed nurse or testing blood pressure and other health monitoring activities or supervise the individual's adherence to prescribed/or self- administered medication and/or special diets.

Following services are not considered Medically Necessary: babysitting, house cleaning (unless member's immediate area), transportation

Aetna May CONSIDER home health aide services for pregnant women that are at risk and require bed rest

Coding:

99509- home visit for assistance w/activities of daily living and personal care

T1021- home health aide or certified nursing aide, up to 15 min

G0156- services of home health aide in home or hospice setting/ each 15 min

S9122-home health aide or certified nurse assistant, providing care at home, per hour (not covered by traditional Medicare)

Section 3. Private Duty Nursing Services

Private Duty Nursing- nursing services that are provided to the members that require long-term care. Ex. members on a ventilator.

Private Duty Nursing vs Skilled nursing services:

Both types of services are provided by the LPNs or RNs. However Skilled Nursing services are services that are provided for intermittent short period of time for the members that recovering from a specific disease or illness.

General PDN codes: (codes vary by state)

S9123- private duty nursing services provided by a Registered Nurse, per hour

S9124- private duty nursing services provided by a Licensed Practitioner Nurse, per hour

These services ARE NOT COVERED BY TRADITIONAL MEDICARE or MEDIGAP! However may be covered under State Medicaid or Private Long Term Insurance Plans

NYS Medicaid Long Private Duty Nursing

Covered services: provide support NOT to replace the skilled care provided to the member by the parents/caregiver/family member. These services are continuous and more individual in nature, usually for more than 2 hours per day. **These services are performed by a Private Nurse (could be independent contractor)**

Initial approval for 6 months. The HHA or LCHSA need to submit for re-certification 3 weeks before the end of the auth.

Billing- PDN services are billed on HCFA 1500 or 837P form w/ hours (units) and proper PDN service codes.

In a field 22A- please enter the name of the Private Duty Nurse. If more than one RN/LPN rendered the services for the same member on the same date, a separate claim must be submitted for each RN/LPN.

Reimbursement: Enhanced Tech Fee is only allowed for services that were rendered for members that are on ventilator.

NYS Medicaid Enhanced Programs PDN

Medically Fragile Children and Adult Program- the provider will receive an extra 30% on top of the approved hourly rate if they participate in this program (recertification is every 3 years)

Medically Fragile Children and Adult Provider Directory- the provider will receive an additional 45% on the top of the approved hourly rate if they participate in this program. The purpose of this program is ensure the adequate access to the PDN services.

High Tech Enhanced Fee is for members that are on ventilator.

Washington State PDN Services

Eligibility-PDN services are available for members that are 17 years and under and require complex, long-term care for a condition of such severity and/or complexity that continuous skilled nursing care is required. This program is administered by Developmental Disabilities Administration.

Services duration: continuous care of 4 or more hours.

Services that are covered: complex respiratory issues, hydration, seizure management, ventilator, fluid balance.

Max of 16 hours per day...if medically necessary **could** approve for a higher amount.

Washington State PDN billing and coding

Billing: Washington state Medicaid has a distinction between holiday and overtime pay

Code: T1000 ONLY w/ Modifiers help identify who performed the services and at what times. POS 12

Electronically only 837P **DO NOT ACCEPT PAPER CLAIMS!**

Modifiers: (not a complete list)

TD-services performed by a RN per 15 min

TU-services performed by RN per 15, overtime

TV-services performed by RN per 15 min, holiday*

TE- services performed by LPN, per 15 min,

*Paid Holidays are limited to: New Years Day, Martin Luther King Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving and Christmas.

Thank you, for listening to this presentation!

If you have any questions regarding this presentation,

please feel free to contact me via

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